# Accessibility statement for The National Independent Safeguarding Board (Wales)

This accessibility statement applies to the website of the National Independent Safeguarding Board (Wales)

This website is run by Croatoan Design. We want as many people as possible to be able to use this website. For example, that means you should be able to:

* zoom in up to 300% without the text spilling off the screen
* navigate most of the website using just a keyboard
* navigate most of the website using speech recognition software
* listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We’ve also made the website text as simple as possible to understand.

[AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible:

* Some images contain text;
* We do not have a Word or Rich Text copy of PDFs available as an alternative.

### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: NISB@gov.wales

We’ll consider your request and get back to you in ten working days.

### Reporting accessibility problems with this website

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, contact: NISB@gov.wales. Where possible, please also send screenshot examples and the URL of specific pages.

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](https://www.equalityadvisoryservice.com/).

## Technical information about this website’s accessibility

The National Independent Safeguarding Board (Wales) is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) – Level AA standard, due to the non-compliances listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons:

### Non-compliance with the accessibility regulations

* Some pages’ headers are images, the header text is however included in the alt-text.
* We have not provided Word documents or Rich Text alternatives for PDFs. We plan to add these alternatives over the coming months, and are planning a new website for early in 2021. The new website design requirements will include adhering to WCAG 2.1 AA standard.

### Disproportionate burden

Not relevant.

### Content that’s not within the scope of the accessibility regulations

#### PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. We regularly publish information from other safeguarding organisations which is provided to us in PDF or Word format, which we make available for download and viewing in an on-screen reader. We also publish documents such as Annual Reports and handbooks which have been designed in line with our branding. These are always designed with accessibility in mind; however, we will offer Word or HTML versions of our own reports and documents from September 2020.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made) if they’re not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

#### Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made).

## What we’re doing to improve accessibility

As previously stated, a new website design is due to go out to tender early 2021. The new website design requirements will include full adherence to WCAG 2.1 AA standard.

## Preparation of this accessibility statement

This statement was prepared on 23 September 2020. It was last reviewed on 22 September 2020.

This website was last tested on 17 September 2020. The test was carried out by Croatoan Design. The test was run on the website homepage – safeguardingboard.wales – as this is the page with the most elements (eg. text, images, icons, colour backgrounds, footer) and the rest of the site uses this page as a template.